

Methods Used to Receive Customer Feedback By Department/Division

	Phone Calls	Counter	Media	Email	Surveys	Speak Out	Resident Satisfaction Survey	Nixle	Formal Compliments and Complaints Procedure
Public Works	X	X	X	X	X	X	X		
Recreation	X	X	X	X	X	X	X		
Police	X	X	X	X	X	X	X	X	X
Finance	X	X	X	X		X	X		
Administration	X	X	X	X	X	X	X		
Community Development	X	X	X	X		X	X		